

ACA/NY is committed to assisting our members and families supported in our Care Management program to make informed decisions when considering whether to return to the programs attended prior to the COVID-19 pandemic. OPWDD service providers are tasked with ensuring the health and safety of the staff and members supported in their programs. The following checklist may be used for individuals and their families, with the support of their Care Manager, to guide conversations as services begin to reopen throughout New York State.

Use of Personal Protective Equipment (PPE) and Preventing Infection

- What kinds of PPE will the staff be using both during, and after the COVID-19 emergency?
- What policies have been implemented to ensure our health and safety?
- Staff exposure to COVID-19:
 - o What are the testing protocols when a staff reports to work?
 - o How will I be notified if someone at the program has tested positive for COVID-19?



Personal Considerations

- Have I (or my loved one) been considered high risk?
 - o Do I (or my loved one) have a pre-existing condition that makes me more vulnerable to COVID-19?
 - o Have I (or my loved one) spoken with a health care practitioner to determine regarding risk levels?
- Can I (or my loved one) wear PPEs and follow social distancing guideline for extended periods of time?
- Can another person that is at high risk be impacted by my (or my loved one's) return to program?
- Has my (or my loved ones) behavioral health been impacted negatively because of isolation?
 - o Are additional supports and services needed?
- Has lack of routine impacted me (or my loved one) negatively?
 - o Are additional supports and services needed?



Programming Considerations

- Am I (or my loved) comfortable returning to in-person services or do I (or my loved one) want to continue receiving services virtually using telehealth?
- How will transportation be handled to and from the program for me (or my loved one)?
- Are there any changes that I (or my loved one) need to be made aware of?
- How has the program managed capacity in accordance with NY Forward?
- How will daily activities, including mealtime, be modified?
- If I (or my loved one) do not return to program right away, will the program hold our spot?



Willowbrook Class Member

- Approval Received by CAB and/or Plaintiff's Attorneys