



PROVIDER RELATIONS WEBINAR

Understanding CCO Care Management and the Role of the Care Manager

LIFEPLAN CCO NY | ADVANCE CARE ALLIANCE
Working together as Coordinated Care Alliance, CCA NY

Introducing Provider Relations Webinars

ACA/NY and LIFEPlan CCO are pleased to announce the start of a new Provider Webinar series! Meet the Provider Relations team on Monday, November 7th at 3pm and learn about CCO Care Management and the role of the Care Manager.

We will cover a variety of topics including:

- Health Home Care Management vs. Basic HCBS Support
- Comprehensive Assessment Process
- Life Plan Development and Distribution
- Alignment of the Life Plan and Staff Action Plan
- Service Authorization Request Form (SARF) Process Visit, Contact, and Communication Requirements
- Frequently Asked Questions

Presented by:

Nick Cappoletti, CEO

Lori Kearsing, Vice President of Strategic Initiatives

Megan Porter, Director of Provider Relations

Register now at acany.org/news